



COLLABORATIVE UNDERSERVED RELIEF AND EDUCATION NETWORK

MISSION: *To improve access to medical, dental and vision care for the underserved.*

Patient Information

What services will be provided?

Basic dental & vision, and medical services will be provided. Prescription eyeglasses will be made on-site as time and supplies permit or made afterwards and sent via the mail.

Are appointments required to receive services?

No. There are no appointments and no pre-registration. All services will be provided on a first-come, first-served basis. The doors to the clinic will close once the clinic has reached capacity for the day.

What age groups can be treated?

All ages may participate in the clinic program.

If the patient is under 18 years of age, does a parent or guardian need to be present?

Yes.

Is there anything which would disqualify me from treatment?

Each patient will undergo a basic medical exam as part of patient registration. The program is unable to treat patients with specific medically compromising conditions (e.g., extremely high blood pressure, high glucose, severe disabilities).

How early should I arrive?

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The doors will open at 6:30 am. Past experience has shown that prospective patients will begin to arrive 12-24 hours in advance in order to get a place in line. Please keep the following in mind:

1. Patients will not be allowed in the building before 6:30 am. No exceptions will be made. Portable toilets will be available.
2. If you decide to stand in line, please dress appropriately.
3. Collapsible chairs, blankets, and sleeping bags will not be allowed into the building. You will be given the opportunity to return them to your vehicle prior to being admitted into the building for treatment if you use the aforementioned items while standing in line.

Do I need insurance?

No. This is a completely free event and there are no eligibility requirements.

Can someone come with me while I am being treated?

You are welcome to bring a friend or family member with you. They can stay with you while you are outside in line but we will require them to go to a family/friends waiting area as soon as you enter the building. You will be able to meet them once you are finished at the clinic.

What types of vision treatment will be provided?

Basic eye exams to check the overall health of the eyes and to see if prescription eyeglasses are needed. Advanced screening for glaucoma, cataracts, diabetic retinopathy and macular degeneration will be offered if necessary. Prescription for eyeglasses will be released and glasses will be made on-site as time and supplies permit.

What types of medical treatment will be provided?

Medical Services include a review of a patient's medical history, medications and vital signs. The assessments will be done by nurses and other allied health staff. Physicians will be available as necessary.

What types of dental treatment will be provided?

Dental care will consist of basic fillings and extractions, with emphasis on alleviating pain and infection. Dentures and partial dentures will NOT be

provided. Dental services will be provided off-site at local dental offices and mandatory free transportation will be provided to and from the clinic.

My entire family needs to be seen. Is that possible?

Yes.

Will there be translators?

Translators will be available.

Is there a limit as to how much treatment I can receive?

Due to a limited amount of supplies, time, and volunteers, we are limited to the amount of treatment we can provide. Our first priority will be to treat your most critical needs. When you enter our clinic, one of our professionals will meet with you and determine your treatment plan.

What should I bring?

We recommend the following:

1. List of current medications
2. One day supply of medications
3. If you will be seeing an eye doctor and you have glasses, please bring them.
4. Baby supplies for a full day (diapers, formula, etc.)
5. It is always good to bring something to help you pass the time such as reading material, knitting, crossword puzzles, etc.
6. It is also important to bring water and snacks with you.

I am in quite a bit of pain, should I wait to be treated on September 7?

No. If you are experiencing abnormal to severe pain, you should seek immediate treatment.